OFFICE OF LOGISTICS FIVE-YEAR PLAN FY 1987-1991

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OFFICE OF LOGISTICS FIVE-YEAR PLAN

The Office of Logistics FY 1987-1991 OL) is a service organization. OL supports Agency activities worldwide by acquiring, storing, shipping, and disposing of material, using both commercial and Government services; negotiating and administering contracts with commercial organizations and agreements with other government agencies for the supply of goods and nonpersonal services to meet both domestic and overseas requirements; operating a facility capable of producing high quality printing and photographic products, particularly for the intelligence producing elements of the Agency and other intelligence/foreign affairs agencies; operating a motor pool serving the entire Headquarters area; providing mail and courier services capable of handling and protecting highly sensitive materials of all classifications; maintaining and managing copiers used throughout the Agency; and supervising the acquisition, construction, renovation, maintenance, operation and disposal of real property. OL also provides logistics support to selected elements of the Intelligence Community. During the next five years, OL will be faced with the continuing challenge of meeting ever-increasing demands with the same or limited increases in resources. The effects of these limited resources must be offset by increased productivity, which can be achieved only through the aggressive and efficient use of dynamic and creative management skills, innovative

procedures, automated systems, and cross-training and ongoing motivation of our personnel.

The purpose of this plan is to assign OL's organizational priorities, ensure that emphasis is placed on those activities where it is most needed, and direct our resources for the years 1987-91 in such a manner as to increase OL's productivity while strengthening our service orientation and our responsiveness to the many users of OL support.

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C. Use of resources. Maximize the effective use of current resources and upgrade/expand capital resources so as to ensure that intelligence products are provided and support rendered in the most timely and efficient manner possible.

D. <u>Cost efficiencies and productivity</u>. Exploit the potential for increased cost efficiencies, productivity, and responsiveness by maximizing the use of automated systems, delegating authority and responsibility to the most appropriate levels, encouraging the participation of OL employees in decision-making processes, and adopting appropriate cost-saving, efficiency-enhancing programs undertaken by other government entities and private industry

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modifications

E. Work environment. Strive to improve the working environment of all Agency personnel while recognizing our responsibility to use space and facilities effectively and efficiently. Give special attention to providing a clean, safe and comfortable workplace and minimizing the disruption to personnel and operations during the construction and occupancy of the New and the old Headquarters Building Headquarters Building,

F. Planning. Enhance general efficiency and responsiveness by earlier planning for both customer requirements and staff/division needs; continue to emphasize disaster and emergency planning; and develop procedures for maintaining essential logistics support under adverse conditions.

III. Assumptions.

A. Requirements.

1. During the next five years, Agency resources will stabilize. This stability in the resource base will translate into fewer new initiatives as a greater percentage of total resources are devoted to support requirements. Yet, rapid response will be even more critical than in the past because of terrorist activities, covert operations, paramilitary programs, targets of opportunity, and unanticipated and dynamically changing demands for support services.

expended will continue to increase, with routine needs to be met, plus support to operational programs, CRAFT, Bldg (NHB) and the will bring concomitant demands for additional space and personnel, and the need for automated packaging systems and mechanized storekeeping equipment.

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3. Automated systems must be fully and efficiently utilized to recursions; and perform a multitude of other functions that
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1 capabil track customer requests, inventory stocks and material movements; provide the status of various work projects; control space configurations; and perform a multitude of other functions that support logistics activities. < To obtain the optimum use of these systems, OL must develop greater expertise in ADP. This can be accomplished by retraining selected personnel in OL disciplines, recruiting people with the requisite skills, and/or obtaining personnel on rotational assignments from the Office of Information Technology.

B. Financial resources. Current prospects for the logistics budget indicate that its growth will not be proportionate to the growth in demand for goods and services. OL can anticipate little if any resource augmentation from new initiatives for FY 87 other than the Standard Support Requirements (SSRs). However, an additional \$ million will be required in FY 88 to maintain existing capabilities and support functions.

as requirements for logistics officers grow, ADP systems must be developed to assist the assist of the people. SECRET leteracy and understanding for odl it's people.

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1. Attrition through retirements will increase during the next few years; and it will be difficult and challenging to acquire and retain professional, secretarial, and technical personnel. The importance of succession planning will become even more critical, as will adequate preparation of middle managers through training, cross-training and rotational assignments and the updating of skills training for technical personnel.	
2. Growing support requirements, together with continued emphasis on decentralized logistics functions, will necessitate that a pool of talent be maintained from which to provide the mix of OL personnel to meet customer requirements. Providing this pool will require ongoing recruiting and training efforts.	•
3. The personnel ceiling will remain relatively stable in FY 87; however, additional positions will be required in FY 88, 89 and 90. The types of OL positions, distribution of skills within OL, and training criteria for OL personnel will need to be realigned. These changes will be necessary to enable OL to provide maximum responsiveness to unique worldwide Agency logistical support requirements, particularly in procurement and real-estate and construction activities and in central supply services	
4. As the numbers of support personnel in the field either stabilize or decrease over the next five years, logistics personnel will be proportionally adjusted. The continuing threats from a hostile overseas environment will make the assignment of personnel overseas difficult, and even greater use of extended TDY assignments will be necessary if current responsiveness and levels of support are to be maintained. Use of special teams will be even more critical in order to enable OL to provide the skills needed on a priority basis throughout the world.	J
D. Space and facilities management. 1. With increased materiel requirements, changing work	
environments, and the spread of advanced technical and automated systems will come increased demands for space. These needs will be partially but not completely met by the New Headquarters Building and the Furthermore, the problems and high costs associated with maintaining aging utility systems in the Headquarters and other Agency buildings will continue to mount.	

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	2. The availability of the New Building and the renovated and
25X1	expanded powerhouse,
25 X 1	and the leasing of together with
25 X 1	the more direct management and control of facilities operations, space, and systems, will begin to have a beneficial impact.
25 X 1	3. By 1989/90, the Agency's holdings will have been consolidated into eight compounds, with leases relinquished or terminated for the remaining Agency-occupied external buildings.
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25X1	4. Occupancy of the New Headquarters Building, and the resulting shifts in the Old Headquarters Building and the remaining external buildings, will necessitate a carefully planned and managed system of configuration management. A comprehensive, integrated plan of support covering the spectrum of logistics activities from contracting and design, to renovations, to furniture and equipment acquisition and storage, to moving and property turn-ins, will be critical if the subsequent moves are to be made smoothly and in a timely and efficient manner.
II I FGIB	E. <u>Procurements</u> . Pressure will mount to improve the Agency's competitive procurements, in compliance with the Competition in Contracting Act of 1984, and the percentage of contracts awarded to small businesses, as well as to enhance industrial security of contractor personnel and facilities. The latter will entail more frequent and/or more effective security inspections. In addition, the numbers of cases brought before the Agency Contract Review Board will increase, as dollar values of procurements escalate over the next five years. And security concerns will make it increasingly vital to establish a viable policy for identifying companies under foreign ownership, control, or influence and for addressing the problems related thereto. Implementation of the Coopers and Lybrand recommendations
25X1	will result in a restructuring of the procurement organization.
25 X 1	F. Energy. The cost of services such as transportation and utilities, which are energy-intensive, will continue to increase, thus requiring continued conservation efforts and efficient management of energy resources.
25 X 1	G. Antiterrorist
25X1 25X1	1. Growing worldwide terrorism will make Agency intelligence activities more crucial, and increased Agency activity to develop countermeasure capabilities will call for additional quick response to the logistics needs of our intelligence forces,
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	7. (P&PD) Implement "computer-to-plate" concept of digital prepress .
25 X 1	8. (RECD) Establish
25 X 1	9. (SD) Handly means to securely transport all Agency controlled equipment worldwide.
	10. (PMS) Implement remaining Coopers and Lybrand recommendations.
	<pre>11. (P&TS) Maintain ongoing recruitment efforts to ensure "at ceiling" strength on 30 Sep 87.</pre>
25 X 1	B. Office level objectives. Milestone charts for all FY-87 office level objectives (listed below) are retained in the Information & Management Support Staff, OL,
25X1	1. (FMD) Provide cross-training opportunities for FMD wage-grade personnel with other sister components (e.g., SD).
	 (FMD) Review all FMD personnel training to ensure that FMD employees have up-to-date skills training and provide refresher training as required.
	3. (FMD) Develop a core training program for personnel involved with facilities management (joint w/SD and RECD) ($\underline{w/study}$).
	4. (FMD) Re-examine all procedures for doing business and requests for services, with goal of streamlining same.
·	5. (FMD) Streamline disposal procedures in the HQ area (joint w/SD).
	6. (PD) Develop ways to cope with the shortage of clerical personnel.
	7. (PD) Reorganize PD, to include reassigning personnel to decentralized teams and enhancing delegations of authority to decentralized teams.
	8. (PD) Establish a specific program for all PD personnel to visit their customers to enhance customer relations. 9. (PD) Determic Row to contract for training 108. (P&PD) Establish P&PD Quarterly to keep personnel assigned to P&PD informed of problems facing P&PD and accomplishments made.
	(/ 10. (P&PD) Identify and implement enhancements to P&FD's current secure printing system:

12 x1.	(P&PD)	Establish	quality-control	mechanisms	for	printing.	1005E
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13 12. (P&PD) Streamline bindery operations in P&PD by reconfiguring and acquiring state of the art equipment.

1413. (P&PD) Establish a Printing & Photography Advisory Group (PPAG).

Identify Required Skills and Provide Refresher Training
1514. (P&PD) Review at P&PD personnel training to ensure that P&PD
employees have up to date skills training and provide refresher training
as required:

16 15. (P&PD) Improve customer relations with and knowledge of P&PD.

1716. (RECD) Support decentralized components (office level). (Title to be clarified.)

1817. (RECD) Enhance communications w/decentralized components

1918. (RECD) Design and renovate first floor,

2018. (RECD) Develop program for expanded use of

2120. (RECD) Review all RECD personnel training to ensure that RECD employees have up-to-date skills training and provide refresher training as required.

22. (RECD) Re-examine all procedures for doing business and requests for services, with goal of streamlining same.

2322. (SD) Examine all overseas positions for uniformity of grades in relationship to responsibilities.

2423. (SD) Improve the exchange of logistics information between SD and component logs officers and enhance SD span of control.

> 2524. (SD) Enhance the development of SD human resources (including review/updating of skills training)

26,25. (SD) Enhance the management of SD human resources.

2726. (SD) Review and upgrade technical training of every individual assigned to SD.

2928. (SD) Improve year-end Annual Dollar Value reporting procedures and the ADV Report.

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25**X**1

25X1

30 29. (SD) Identify next geographic area for certification of accountable officers and implement program in that area.

3130. (SD) Re-exemine-all-procedures-to-providing-customer services, streamline-procedures/eliminate-unnecessary paperwork to maximum extent possible. Enhance customer services provided by Supply Division.

33-31. (SD) Establish a new Regional Support Facility

3332. (NBPO) Monitor and complete the road design for Rts. 123/193 and coordinate w/the State of VA the award of a construction contract.

3433. (NBPO) Compile reference information to assist in writing a history of the New Building project.

35.24. (IMSS) Have CLAS Beta (test) site facility operational (IOC) by 30 Sep 87 (FOC by Oct 88).

36.35. (IMSS) Place an operational Foreign Computer System (FCS) in selected field sites.

3736. (IMSS) Create a computer-based automated electronic 88 f/u/a/overseas sites.

3% 37. (IMSS) Create universal Wang glossary for OL users.

3938. (IMSS) Oversee scheduled reduction of OL paper file holdings in preparation for moves to the NHB (joint w/stfs and divs).

4029. (IMSS) Eliminate/consolidate/revise all pre-1984 OL regulatory issuances (joint w/stfs and divs).

4/40. (IMSS) Implement barcode applications throughout OL (joint w/stfs and divs).

4241. (PMS) Prepare Agency FAR Guide.

4342. (PMS) Review contract teams.

43. (PMS) Determine how to contract for training (with from first top)

- 44. (PMS) Establish a program to enhance competition in contracting. "
 - 45. (P&TS) Conduct Phase II of OL training review.
 - 46. (P&TS) Revise Employee Handbook.

9

- 47. (SS) Improve/strengthen the SS/OL Industrial Security Program.
- 48. (SS) Implement a revised FOCI program.
- 49. (SS) Institute/implement a security-awareness briefing program for OL.

25X1

25X1

FY-87 studies.

- 1. (FMD) Career cognizance over facility management personnel (i.e., MLS or MLR).
 - 2. (FMD) Contracting out Motor Pool services.
 - 3. (RECD) Development of Engineer/Architect Assistant Program.
 - 4. (SD) Recommended enhancements to ASAPS data base.
 - 5. (IMSS) Feasibility of establishing an OL ADP training program.

FY-87 Projects.

phi/le/ htt/87/projects -- all approved except (91/and 110). Add (11)

- 1. (FMD) (E) Upgrade postal-inspection capability.
- 2. (FMP) Provide international courier support on an ad-hoc basis for the Agency's intelligence and administrative overseas requirements.
- 3. (FMD) Develop a building standard for overhead lighting and ceiling configuration.
- (FMD) (Open new North Dock and establish more efficient receiving procedures during South Dock construction.
- 5. (FMD) Establish a Co-op Program w/the Culinary Institute of America.
- 6. (FMD) (S) Establish a HQ consolidation "moving team" cadre.
- 7, (FMD) Complete MIS activities. This includes supply, project
- 8. (Fmb) Develop improved carpool-arrangement system.
- 9. (FMD) (S) Reallocate HQ parking permits to conform to new parking-lot configuration and new visitor-parking area and to accommodate ride-sharing participants. want to see the results of the contractor's study on parking safere you undertake any reallocations.

SECRET

- Please prepare taily on contracting out who are the project.
- 10. (FMD) (Expedite design capability.
- (FMD) (12) Establish program for FMD/Opns oversight of after-hours operations. Add as project.

PPAPA PROJECTE

- Determine now to contract for training. Should be a PMS objective.
- Determine whether our negotiated fees and profits are too height should be a PMS project:
- Commercial program Let the buyer beware what are true commercial products and services? Should be an PMS project.
- 12. (PD) (E) Continue efforts to reduce contract-settlement backlog. It like you to set precise goals and carry this as a reportable project rather than as merely an ongoing task.
- 13. (PD) (S) Develop standardization of equipment and consolidate contracts where feasible. Same comment as b(4).

PAPE F4-87 projects - all approved; one added

- Conduct baseline survey of printing and photography in terms of current capabilities and customer requirements.
- 15, (P+PD) Improve P&PD's front-office environment.
- 16. (** P) (3) Establish a P&PD history database for equipment, supplies, and production.
- 17. (P+PD) (Provide electronic interfacing for computer graphics.
- 18. (P+P) (S Survey major printing and photography equipment to determine life expectancy by contrasting current capabilities w/technological developments.



19, (P+P) (Establish photo morgue. Please add this as a broject.

- 20, (RECD) (FESTABLISH STANDARDS and procedures to control repairs/
 alterations in external buildings. You may carry this as a project
 action wish but since we will be giving up the external buildings,
 we should give it minimal effort.
- 21. (RECD) (Strengthen relationship with GSA. and the Corps of Engineers Control of Engineers
- Develop Engineer/Architect Assistant Program.

 Develop Engineer/Architect Assistant Program.

\$ EX-87 projects.

25X1

- Review effectiveness of GLD's operational security

 Include as part of the objective adometriced in a (8) above rathers than

 as a separate project.
- 25X1 23. (SD) Expand/upgrade SD facilities.
 - 24. (SD) (3% Enhance the ASAPS data base (joint w/IMSS). Pirst, places submit a study for my review out thing year recommendations for the project.

NBFOLTY-87 project

Develop plans and recommendations re NBPO's role in FY 87-88 (joint w/FMD).

PUS EX-87 projects.

- (Pro) (B) Publish informal bimortally Procurement downstates which is
- 26. (PMS) Publish Procurement Handbook for the Layman. Approved.
- distribute parace your constraint functions

SECRET

- 27. (PMS) Determine whether our negotiated fees and profits are too high. This hould be a PMS rather than a Physiciated.
- 28. (PM 5) (S) Conduct an educational program "Let the buyer beware -- what are true 'commercial' products and services?" Commercial
- 29. (PMs) (S) Implement contractor-provided, in-house procurement training capability. Please make this a PMS project, rather than an initiative, and absorb the costs as part of your training budgets.

\$6 [PI-87 [projects

30: (5) Enhance SS/OL's presentation at OL orientation. Please consider this asproject or task rather than an objective.

- 32. (55) Improve present procedures for certifying security clearance/accesses to contractor facilities and/or other government agencies.
- Study/analyze additional statistical reporting requirements needed for SS/OL to function and respond more efficiently.
- 34, (ss) Devise a relocation plan for the move to 1st floor
 Bldg, to ensure uninterrupted service to contractors/Agency
 components. Approved.

BY B7 Projects.

35. (BYFB) Develop uniform standards for OL elements to use in monthly/quarterly budget-review process.

36. (B+FB) Enhance coordination among Finance Officers assigned to OL elements.

SECRET

25X1

	PRISTY-87 Projects	
3-7; (P+TS	PARTY-87 Projects Update/reorganize all OL/TO records.	
38, (PATS)	Input OL employee training records into the LETTS data base.	,
_	IMPS DEV 487 projects totaldies	
39, (IMSS)	Plan for move of OL ADP equipment to NHB.	
40. (mss)	Prepare a study on the feasibility of establishing an OL ADP training program.	
41. (ms	Oversee a review of OL forms. Revise/consolidate/cancel as needed.	·
42. (1Ms	Track implementation of information-handling recommendations made by the OIS audit team.	
43. (Imss	(SExamine channels and minimize number of categories for acquisitions/disposal of special-approval items (joint w/SD, FMD, P & PMS).	D,
	Publicize limitations/benefits of the Claims Act to eliminate recurring problems.	-
45. (MS	Following ongoing OL ADP review, implement approved OL/ADP recommendations.	
th. (ims	Study reorganization of OL and potential change of office name. As we discussed this is a project for the OD/L.	
5X1		·
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	The following are proposed initiatives that were
	The following are proposed initiatives that were presented at the OL Planning Conference in Fredericksbrug in October of 1986. These have been approved by the
A	+ outelow of Logistics for submission to the DDA and Congress
	FY-87 Udditional New Prograved Andlatives
	1. (FMD) Scattergood - Thorne plan: \$1 million.
	2. (PD) 25 new contract-officer positions (includes 8 positions for major upgrade of industrial security).
	3. (P&PD) Secure printing (\$1 million - 39).
25X1	47. (SD) Equipment expansion/modernization at /SD: (\$1.5 million)
25X1	
25X1	7 10. (SD) Warehousing facility (\$?).
25X1	% (SD) Establish a new Regional Support Facility
	(\$?);
	(5)
	(FY-89 1.2M) FY1990 FY1991 1992 1993
	YOK 45K 50K 55K
<i>B</i>	. FY-90 New Proposed Antialives
	(P&PD) Desk-top publishing (\$500,000 - FY 90).
25X1	Q / (P&PD) HQ Auditorium renovation (\$2.5 million - FY 90).

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	Resource Imp	pricacions.		· · · · · · · · · · · · · · · · · · ·	
	A. The most	t critical resource	constraint is personnel	staffing. Since	
	OL is a support/s	service organization	n, OL's capabilities and	growth must be	
	keyed to the requ	uirements and growth	n of our customers. Pers	sonnel increases	
	are projected as	a need in all OL o	omponents to enable us to	remain responsive	
	to the increasing	g requirements, par	ticularly at the		
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Distribution:

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- C/PD
- C/P&PD
- C/RECD
- C/SD
- C/NBPO
- C/B&FB
- C/IMSS
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